

# Discovery Coach Charter Customer Covid 19 Policy (Updated 5/1/21)

*As the chartering party of a Discovery Coach, you take full responsibility to set your own guidelines for your passengers and/or tour members as to what precautions you take for safety during the Covid 19 pandemic.*

## PERSONAL PROTECTIVE EQUIPMENT (PPE) AND CLOTH FACE COVERINGS

Discovery Coach will NOT provide masks for passengers. You as the chartering customer are responsible to provide and monitor face coverings IF YOU DESIRE. **YOU decide** if your customers/passengers should wear a mask or not. Discovery Coach is not responsible for your health at any time. You assume responsibility for your own health and that of your passengers/guests and **assume all responsibility and ramifications should anyone under your direction on the coach become sick.**

**Our driver is not responsible to monitor your passenger's compliance with your guidelines.**

## PASSENGER SOCIAL DISTANCING

- Because of the dynamics of bus travel 6 feet of separation cannot be guaranteed.
- Travel is at guest's personal discretion; you and your customers/guests must determine if you are comfortable going on a motorcoach.

## Discovery Coach Cleaning and Disinfection Program

**The Interior of your Discovery Coach has been thoroughly disinfected prior to your trip. *Discovery Coach will make sure that your vehicle has been cleaned as listed below.***

### **These surfaces will be wiped with disinfectant:**

- Passenger Handrails for entering and exiting the vehicle
- Arm Rests
- Seatbelts (if applicable)
- Driver Steering Wheel/Driver Dash Area including all controls and seat levers
- Head Rests
- Windowsills including emergency window releases levers
- Interior Luggage Racks/Hand holds
- Exterior Luggage Bay Handles
- Restroom Door Handles/Restroom Handrails
- Seat Upholstery will be sprayed with disinfectant
- Footrests
- Back of Passenger Seats Cup Holders
- 110V Seat Outlet Covers
- Video Monitors and Screens
- Emergency Hatch handles

The entire interior of the vehicle will be sprayed when cleaning with disinfectant spray. Wipes and Hand Sanitizer will be available in the front of the coach. After you disembark the coach for your event, your driver will spray the coach and wipe down surfaces with disinfectant for his and your protection.

# Driver Protocol

- Ensure that the coach is clean, disinfected and free of any unnecessary items.
- Have hand sanitizer available while entering and exiting of the coach.
- Have a small number of disposable gloves and masks available for emergency use
- Ask for permission to touch before offering any assistance to customers.
- Whenever possible, ensure that the HVAC system airflow is set to operate on HIGH.
- Adopt a "clean/disinfect as you go" philosophy and wipe down passenger contact surfaces while passengers are not on the coach in a venue, restaurant or sightseeing attraction
- **Discovery Coach will NOT provide masks for passengers. Drivers are required to wear a mask when passengers are aboard the coach.**
- **If passengers are not wearing masks, they assume all responsibility and ramifications should they get sick or incur a citation. Our driver is not responsible to monitor mask wearing compliance.**